

Application Data Sheet

Inventor Information

Inventor One Given Name:: Craig R.
Family Name:: Shambaugh
Postal Address Line One:: 2223 Barger Court
City:: Wheaton
State or Province:: IL
Postal or Zip Code:: 60187
Citizenship Country:: USA

Inventor Two Given Name:: Joseph
Family Name:: Bloom
Postal Address Line One:: 857A Garfield Avenue
City:: Libertyville
State or Province:: IL
Postal or Zip Code:: 60048
Citizenship Country:: USA

Inventor Three Given Name:: Anthony
Family Name:: Dezonno
Postal Address Line One:: 233 Pinewood Lane
City:: Bloomingdale
State or Province:: IL
Postal or Zip Code:: 60108
Citizenship Country:: USA

Inventor Four Given Name:: David
Family Name:: Funck
Postal Address Line One:: 818 N. Scott Street
City:: Wheaton
State or Province:: IL
Postal or Zip Code:: 60187
Citizenship Country:: USA

Inventor Five Given Name:: Jeffrey
 Family Name:: Hodson
 Postal Address Line One:: 1501 Dawes Avenue
 City:: Wheaton
 State or Province:: IL
 Postal or Zip Code:: 60187
 Citizenship Country:: USA

Inventor Six Given Name:: Eric
 Family Name:: James
 Postal Address Line One:: 2384 Coral Cove
 City:: Elgin
 State or Province:: IL
 Postal or Zip Code:: 60123
 Citizenship Country:: USA

Inventor Seven Given Name:: Michael
 Family Name:: Peters
 Postal Address Line One:: 1109 Oxford Street
 City:: Downers Grove
 State or Province:: IL
 Postal or Zip Code:: 60516
 Citizenship Country:: USA

Inventor Eight Given Name:: Mark J.
 Family Name:: Power
 Postal Address Line One:: 1332 Yorkshire Lane
 City:: Carol Stream
 State or Province:: IL
 Postal or Zip Code:: 60188
 Citizenship Country:: USA

Inventor Nine Given Name:: Dave
 Family Name:: Mosquera
 Postal Address Line One:: 2400 Barnhart Street
 City:: West Chicago
 State or Province:: IL
 Postal or Zip Code:: 60185
 Citizenship Country:: USA

Inventor Ten Given Name:: Nayel
Family Name:: Saleh
Postal Address Line One:: 14 N. Savannah Parkway
City:: Round Lake
State or Province:: IL
Postal or Zip Code:: 60073
Citizenship Country:: USA

Correspondence Information

Name Line One:: Welsh & Katz, Ltd.
Name Line Two:: Jon P. Christensen
Address Line One:: 22nd Floor
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City:: Chicago
State or Province:: IL
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Application Information

Title Line One:: Method of Optimizing Call Center
Title Line Two:: Resources Based Upon Statistics
Total Drawing Sheets:: 5
Formal Drawings?: No
Application Type:: Utility
Docket Number:: 6065-82965

Representative Information

Registration Number One::	24,003
Registration Number Two::	22,839
Registration Number Three::	28,903
Registration Number Four::	27,429
Registration Number Five::	25,060
Registration Number Six::	22,053
Registration Number Seven::	27,466
Registration Number Eight::	29,434
Registration Number Nine::	29,054
Registration Number Ten::	29,381
Registration Number Eleven::	34,044
Registration Number Twelve::	27,600
Registration Number Thirteen::	34,137
Registration Number Fourteen::	39,724
Registration Number Fifteen::	37,963
Registration Number Sixteen::	37,135
Registration Number Seventeen::	40,604
Registration Number Eighteen::	37,435
Registration Number Nineteen::	38,110
Registration Number Twenty::	39,021
Registration Number Twenty-One::	28,803
Registration Number Twenty-Two::	38,560
Registration Number Twenty-Three::	27,667
Registration Number Twenty-Four::	35,742